

# **PHARMACY PRACTICE RESEARCH -The missing link**



**Mohamed Mansor Manan**



- ❑ Research is not just for academics
- ❑ A great deal of research takes place at grass roots level
- ❑ Research findings can impact on all sectors of the pharmacy profession
- ❖ A culture change is needed whereby pharmacists see research as a core part of their normal daily practice
- ❖ **There is a need for more practice research to help the profession meet its aspirations**
- ❖ **Pharmacists need help and advice about how to get involved** (Roberts and Kenningtin,PJONLINE 2010)

## **RESEARCH IN PHARMACY PRACTICE**

# Pharmaceutical Care

- Is the responsible provision of **drug** therapy for the purpose of achieving **definite outcomes** that improve a **patient's quality of life**
- Helper, DD and Strand, LM, AJPE 1989

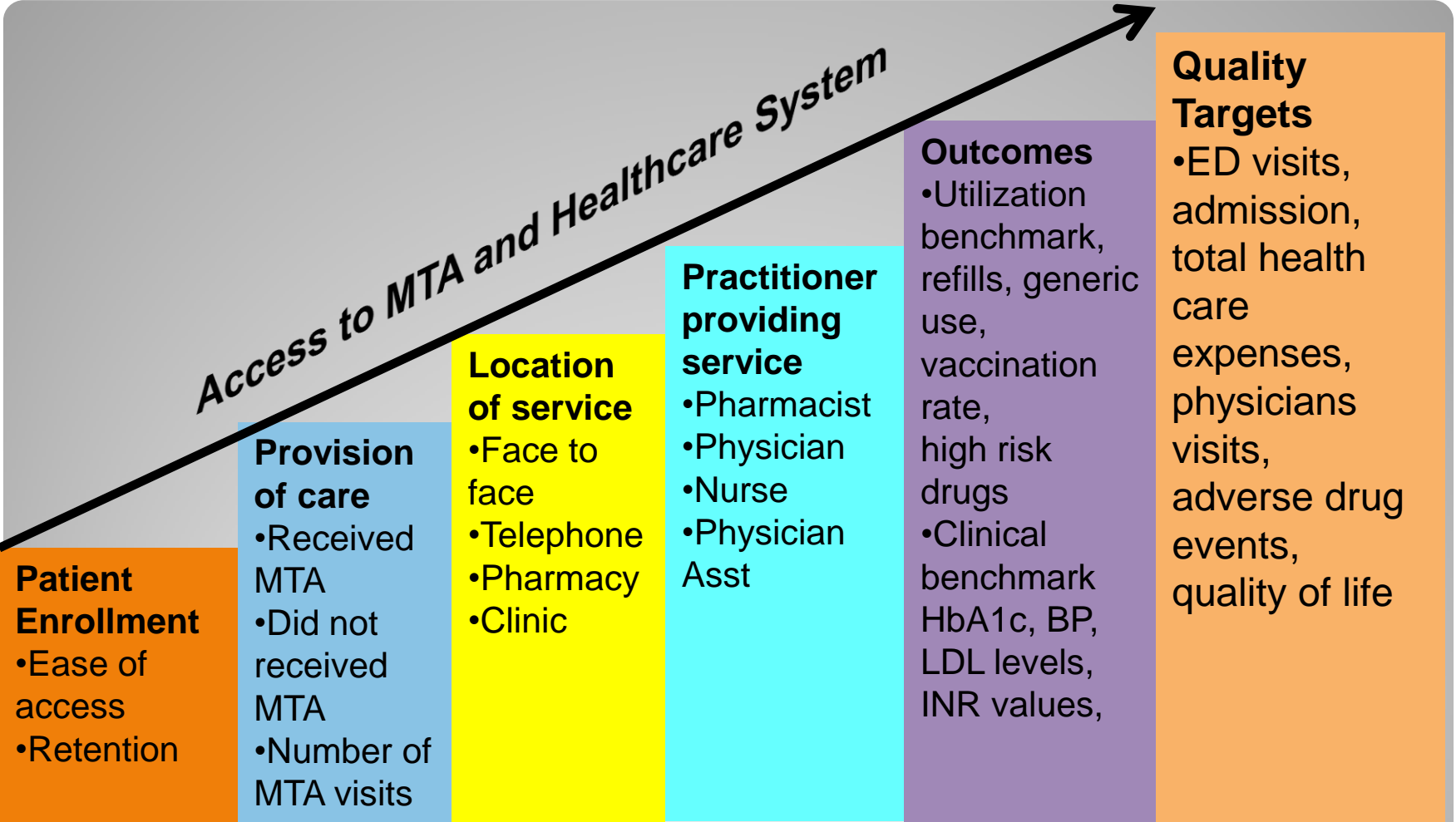
- A useful definition of pharmacy practice research has been provided by the King's Fund (1997), which describes it as research which attempts
  - to inform and understand pharmacy and the way in which it is practised,
  - to support the objectives of pharmacy practice
  - to ensure that pharmacists' knowledge and skills are used to best effect in solving the problems of the health service and
  - On meeting the health needs of the population.<sup>1</sup>

# Pharmacy Practice Research

- As the area of pharmacy concerned with the science and practice of rational medication use.
  - I. Embraces the philosophy of pharmaceutical care
  - II. Blends a caring orientation with specialized therapeutic knowledge, experience and judgement for the purpose of ensuring optimal patient outcomes
  - III. Has the obligation to contribute to the generation of new knowledge that advances health and quality of life
- ACCP: Pharmacotherapy 2008;28(6):816-817

# Clinical Pharmacy

*Access to MTA and Healthcare System*



**Patient Enrollment**

- Ease of access
- Retention

**Provision of care**

- Received MTA
- Did not receive MTA
- Number of MTA visits

**Location of service**

- Face to face
- Telephone
- Pharmacy
- Clinic

**Practitioner providing service**

- Pharmacist
- Physician
- Nurse
- Physician Asst

- Outcomes**
- Utilization benchmark, refills, generic use, vaccination rate, high risk drugs
  - Clinical benchmark HbA1c, BP, LDL levels, INR values,

**Quality Targets**

- ED visits, admission, total health care expenses, physicians visits, adverse drug events, quality of life

**Building block model of quality measures for MTA Clinic**

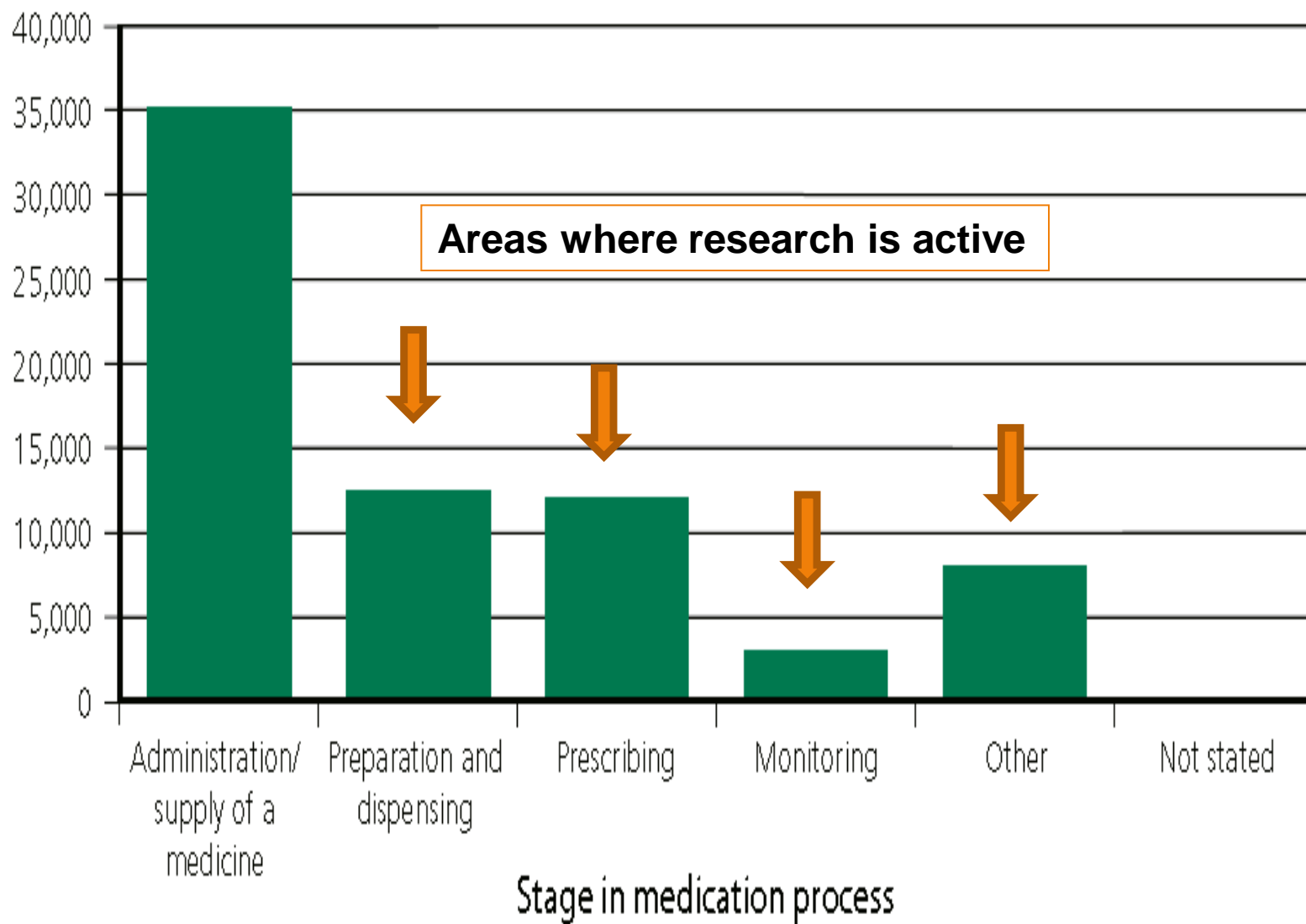
- **Definition**
- **“the clinical, cost-effective and safe use of medicines to ensure that patients get the maximum benefit from the medicines they need, while at the same time minimizing potential harm”**
  - RPSGB Research Policy

## **Health Policy and Medicines**

Study type	N(%) - poster	N(%) - clinical	N(%) - practice	N(%) -others	All
Audit/DUE/ Pharmaco- epidemiology	8 (22.2)	4 (16.0)	4 (14.8)	2 (7.7)	18 (15.9)
Service evaluation (provider)	7 (19.4)	2 (8.0)	8 (29.6)	11 (42.3)	27 (23.9)
Service evaluation (patient)	15 (41.7)	1 (4.0)	5 (18.5)	10 (38.5)	31 (27.4)
Outcome/others	6 (16.7)	18 (72.0)	10 (37.0)	3 (11.5)	37 (32.7)
Total	36	25	27	25	

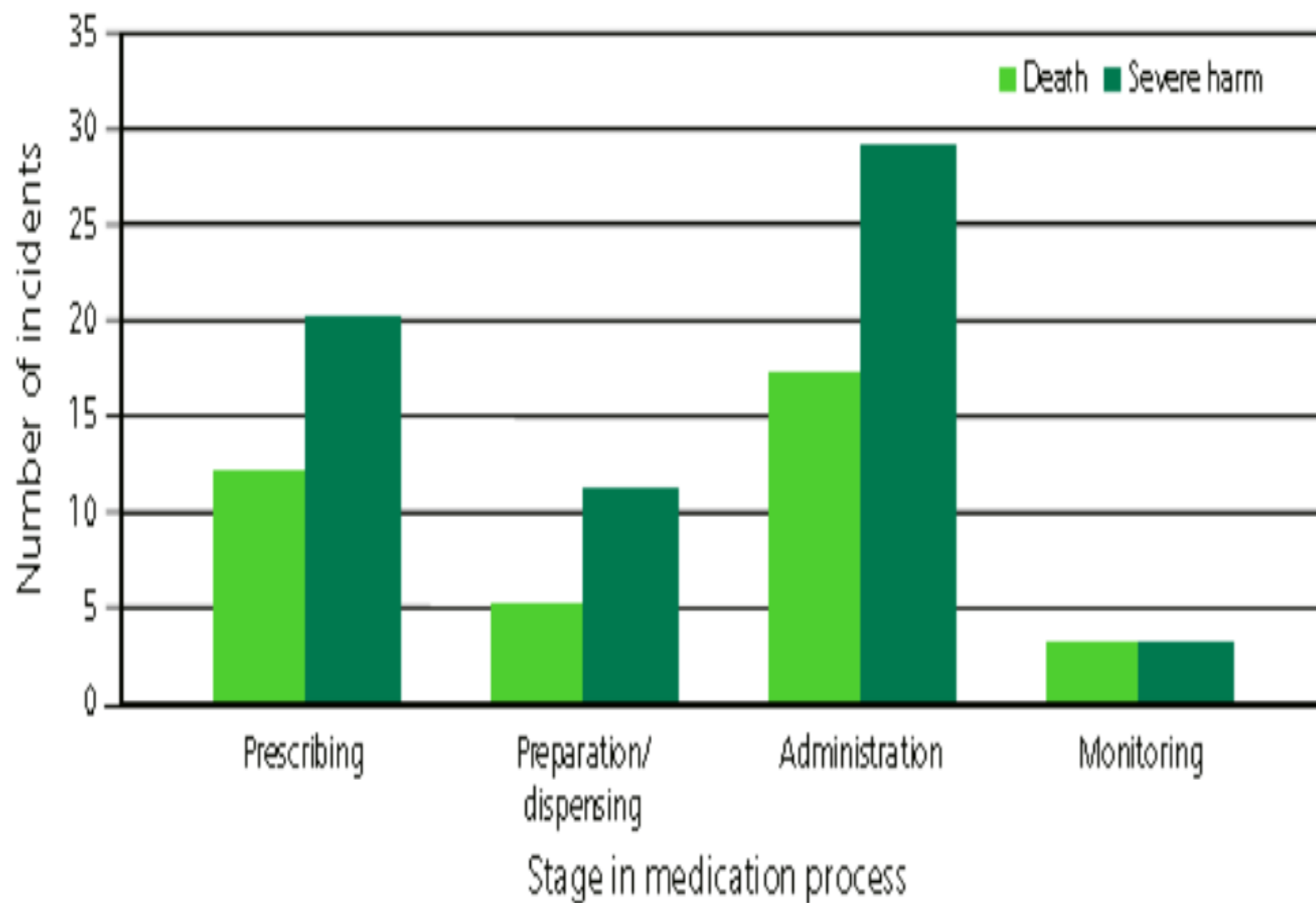
## TYPES OF RESEARCH IN R&D 2014





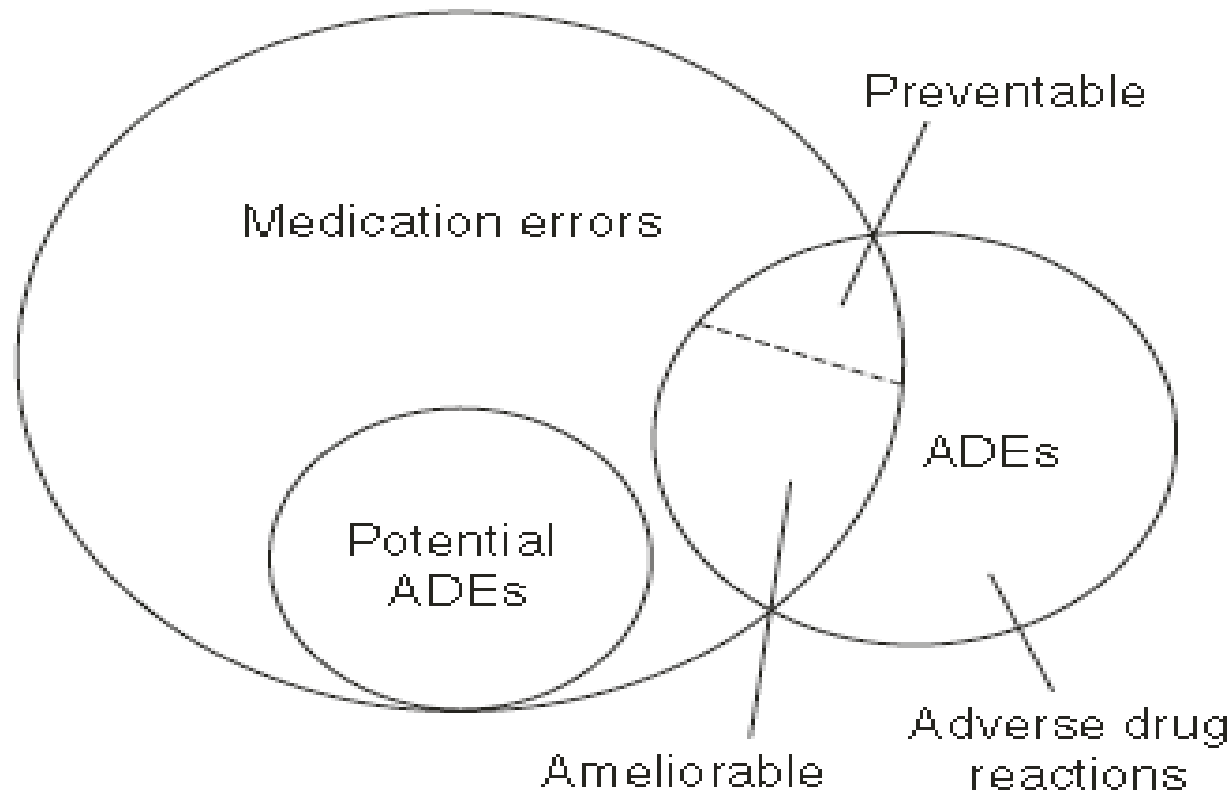
## Medication incidents by stage of medication process of all settings.

Stage in the medication process	Total	Percentage
Administration/supply of a medicine	35,982	50
Preparation and dispensing	12,726	18
Prescribing	11,819	16
Monitoring	3,253	5
Other	8,699	12
Not stated	3	<1
Total	72,482	100



Medication incidents that report death and severe harm by stage of medication process.

Stage	Death	Severe harm	Total
Prescribing	12	20	32
Preparation/dispensing	5	11	16
Administration	17	29	46
Monitoring	3	3	6
Total	37	63	100



**Relationship between adverse drug events (ADEs), potential ADEs, and medication error. Adapted from (Morimoto, 2004).**

- Numerous studies on medication administration error focus on error rates using Total Opportunity for Error (TOE) as the denominator and used prospective observational method described a greatly varied error rate.(Keers, Williams, Cooke, & Ashcroft, 2013)
- Studies on medication administration error in developed countries (UK, US, Spain, France) range from 4.9% to 28.3% if wrong time error rate was considered.

## Administration errors

- Maricle et al reported 74 errors from a total of 1514 doses of administered medicine.
- The main error type according were **wrong technique (34%), inaccurate time(32%) and omission (19.5%)**.
- Result of Ghaleb et al from UK was consistent with Barker et al from US - reported 19% of error rate.
- Ghaleb et al reported the **wrong rate of intravenous administration** as the common error (Ghaleb, Barber, Franklin, & Wong, 2010) while Barker stated the most error was wrong time (43%) (Barker, Flynn, Pepper, et al., 2002).

## Administration errors

- Wrong time error(WTE) was excluded, the reductions on the error rate were seen in all studies.
- Eg, Barker et al, Poon et al, Maricle et al and Poon et al reported error rate without wrong time error was 11.5% compare with 28.3% error rate with wrong time error(Poon et al., 2010)

## Administration errors



- Local result from Chua et al, the error rate
  - Chua et al reported 11.4% errors from total of 1118 opportunities for error(S S Chua, Tea, & Rahman, 2009).
    - This error rate decreased to 8.7% only when incorrect time was excluded.
- In pediatric setting, the error rate is reduced from 11.7% to 7.8% for the same situation (Siew Siang Chua, Chua, & Omar, 2010).

## Administration errors

- Other study reported corticosteroid as the most drug involve in error.
- In Ethiopia had reported antibiotics as a common drugs involved in error (Agalu, Ayele, Bedada, & Woldie, 2012).
- Frequency of Malaysian hospital of medication administration error is likely to be like the error rate in developed countries????

## Administration errors

<b>Department- adult wards</b>	<b>N(%)</b>	<b>Error(%)</b>
<b>Medical</b>	<b>453(34.5)</b>	<b>113(25.3)</b>
<b>Orthopedic</b>	<b>291(22.2)</b>	<b>126(28.3)</b>
<b>Surgical</b>	<b>569(43.3)</b>	<b>207(46.4)</b>
<b>Total</b>	<b>1313 (100)</b>	<b>Overall errors 446 (33.97)</b>

## **LOCAL DATA- ADMINISTRATION ERROR**

- As a pharmacist, our research should be
  - About **real issues** that affect pharmacists and the patients we see every day
  - To meet the **policy aspirations** for the pharmacy profession
  - To lead pharmacist in the **direction pharmacist wish to** take it

## Pharmacy Practice Research



# THANK YOU

**WASSALAM**